



2024–2025 Annual Report

Executive Director’s Message

As I reflect on the 2024–2025 year, I am deeply grateful for the collective commitment that continues to sustain Open Door Clinic of Alamance County. Our mission—to provide free, high-quality healthcare with dignity and compassion to uninsured residents—remains as vital as ever, and this year’s impact reflects the strength of our community partnerships.

In 2025, Open Door Clinic provided **1,428 patient encounters**, delivering comprehensive primary care, specialty services, behavioral health support, and essential diagnostic testing to individuals who might otherwise go without care. These encounters represent more than visits—they represent trust, continuity, and the assurance that care is accessible regardless of ability to pay.

This work would not be possible without the dedication of our Board of Directors, volunteers, community partners, and supporters. I am especially grateful for our academic partnerships, including the contributions of Elon University students, whose service strengthens our capacity while preparing future healthcare leaders.

As we look ahead, Open Door Clinic remains committed to expanding access, strengthening preventive care, and responding thoughtfully to the evolving needs of our community. Thank you for your continued belief in this mission and for supporting care delivered with integrity and compassion.

Warmly,

A handwritten signature in black ink that reads "Janay Powell". The signature is written in a cursive, flowing style.

Janay Powell
Executive Director
Open Door Clinic of Alamance County





Leadership & Staff

Janay Powell, Executive Director

Regular Staff

- **Chioma Iloabachie, NP**
- **Michelle Cubas**, Certified Medical Assistant (CMA)
- **Laura Hale**, Phlebotomist
- **Heather Pruitt, LCSW**
- **Vonte Hedgebeth**, Program Coordinator
- **Amanda Shore**, Social Determinants of Health Coordinator

Board of Directors (2024–2025)

- **George Wallace Kernodle, MD**, Board Chair – Retired Physician, Kernodle Clinic
- **Richard Gilbert, MD**, Medical Director – Kernodle Clinic Mebane
- **Cheryl Flinchum, RN, BSN** – Cone Health Congregational Nursing
- **Shevene Bryant, MS, LCMHCS** – Cone Health EAP
- **David Bronstein, MD** – Kernodle Clinic Elon
- **Shaniqua Seth, MHA** – Senior Project Analyst, LabCorp
- **Stephanie Baker, PhD** – Associate Professor & Department Chair of Public Health Studies, Elon University
- **Juan-Carlos Monquilod, MD, HMDC, FAAHPM** – CMO, AuthoraCare
- **Irwing Madrid** – Operations Manager, Interpreter Services, Cone Health
- **Monica Schmidt, MPH, PhD** – Executive Director, Health Economics, Cone Health
- **Kristen DelForge** – Attorney at Vernon Law Firm, PA

Volunteers

Elon University students contributed **645 volunteer hours** during the 2024–2025 year, supporting clinic operations, patient flow, and administrative needs.

Volunteers & Community Partnerships

Volunteers and community partners play a vital role in advancing Open Door Clinic’s mission and expanding access to care for uninsured residents of Alamance County.

During the 2024–2025 year, **Elon University students contributed 645 volunteer hours**, supporting clinic operations, patient flow, and administrative functions. Their service enhanced clinic capacity while providing hands-on experience in healthcare delivery, public health, and community engagement.

Open Door Clinic is further strengthened by a broad network of community and clinical partners that expand access to care and supportive services for uninsured patients. Key partnerships during the 2024–2025 year included **Cone Health, Alamance Regional Medical Center, Piedmont Health Services, In Her Vision, NC MedAssist, LabCorp, UNC Endocrinology Department, Alamance County Health Department, Salvation Army, Goodwill Industries, Elon University**, and the **Cone Health Congregational and Community Nurse Program (CCNP)**. These collaborations enhance clinical care, diagnostic access, preventive services, volunteer support, and essential resources that address patients’ medical and social needs.

Patient Demographics (ODC Ethnicity Report)

Patient race and ethnicity percentages are based solely on the ODC Ethnicity Report for accuracy.

Ethnicity

- Not Hispanic or Latino: **56.7%**
- Hispanic or Latino: **42.2%**
- Unavailable: **1.1%**

Race

- White or Caucasian: **37.7%**
- Black or African American: **24.9%**
- Other or Two or More Races: **29.8%**
- Asian: **2.4%**
- American Indian or Alaska Native: **0.3%**
- Declined/Unavailable: **4.8%**

Clinical Services & Appointments

In calendar year 2025, Open Door Clinic delivered **1,428 patient encounters**, reflecting sustained demand for comprehensive primary and specialty care among uninsured adults in Alamance County.

Primary Care remained the cornerstone of services, accounting for **915 visits**, addressing chronic disease management, preventive care, and acute health needs. Specialty services further expanded access to care that would otherwise be financially inaccessible, including **33 endocrinology visits** for complex diabetes and metabolic conditions and **50 orthopedics/rheumatology visits** supporting patients with chronic pain, musculoskeletal disorders, and mobility limitations.

Mental Health services accounted for **78 visits**, reinforcing the clinic's commitment to addressing behavioral health needs alongside physical health. In addition, **352 laboratory visits** supported timely diagnosis, disease monitoring, and continuity of care, underscoring the essential role of diagnostic access in improving patient outcomes.

Together, these services represent a coordinated, patient-centered approach to care that prioritizes early intervention, continuity, and dignity for the uninsured.

Total Encounters: 1,428 patient visits during calendar year **2025**.

Financial Overview (Statement of Activity Comparison)

For the year ending December 31, 2025, Open Door Clinic continued to steward resources responsibly while navigating increasing operational costs.

Financial Highlights:

- **Total Income:** \$96,954.91, driven primarily by grant funding, community contributions, and fundraising efforts.
- **Total Expenses:** \$123,157.55, reflecting investments in medical supplies, insurance, technology, and staffing support necessary to sustain high-quality care.
- **Net Operating Loss:** \$26,202.64, underscoring the clinic's continued reliance on philanthropy and grant support to meet community need.

Despite these challenges, Open Door Clinic remains financially stable through strong fiscal oversight, diversified funding sources, and the continued generosity of community partners.

Year in Review: 2024–2025 Impact Highlights

- **Expanded Access to Care:** In 2025, Open Door Clinic delivered **1,428 patient encounters**, ensuring uninsured adults had access to primary, specialty, behavioral health, and laboratory services that would otherwise be financially out of reach.
 - **Comprehensive, Whole-Person Care:** The clinic strengthened chronic disease management and preventive services through **915 primary care visits**, supported by specialty consultations and **352 laboratory encounters** critical to diagnosis and ongoing treatment.
 - **Academic & Community Partnership:** Through collaboration with **Elon University**, students contributed **645 volunteer hours**, enhancing clinic capacity while fostering the next generation of public health and healthcare professionals.
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Looking Ahead

In 2025–2026, Open Door Clinic will continue strengthening preventive care, chronic disease management, and access to diagnostic services while deepening academic and community partnerships. Strategic priorities include sustaining core primary care services, expanding preventive screenings, and leveraging data-driven approaches to improve patient outcomes.

Thank You to Our Supporters

Open Door Clinic of Alamance County is deeply grateful to our board members, volunteers, community partners, donors, and grant funders whose generosity and commitment make our work possible. Your continued support ensures that uninsured individuals and families in Alamance County receive care with dignity, compassion, and respect.

