



Becoming a Patient

Requirements:

1. Be an uninsured resident of Alamance County
2. Fall within poverty guidelines
3. Submit an application! Scan here!



A COMPLETE Application includes:

1. Completed documents with patient signatures.
2. Proof of Address in Alamance County (a Driver's License or recent bill displaying current address)
3. Proof of Income (Last two pay stubs or a *notarized* letter of support)
4. Tax Return for the Current Year

Please forward a complete application with supporting documents to info@opendoorclinic.net OR turn in the complete application to the clinic during clinic hours.



Annual Recertification

Patients agree to bring in required eligibility paperwork in a timely manner and update it annually or as requested by the Open Door Clinic. Annually, patients will be required to present proof of residency in Alamance County (a Driver's License or recent bill displaying their current address), proof of income (last two pay stubs or a notarized letter of support), and their tax return for the current year.

If patients do not present these eligibility materials in a timely manner, they will no longer be eligible for services provided by the Open Door Clinic. Patients will not be seen by an ODC provider until this paperwork is updated. Patients must also notify the ODC within 30 days if there are any changes to their insurance or if they become eligible for Medicare, Medicaid, Veterans insurance, or insured through private insurance.



Services Offered

Open Door Clinic Services:

- Primary Care
- Mental Health Counseling
- Labs

Referral Services:

- Endocrinology
- Ophthalmology
- Physical Therapy
- Medication Management

Hours of Service:

Tuesday: 9:00 am - 4:00 pm

Wednesday: 9:00 am - 4:00 pm

Thursday: 9:00 am - 4:00 pm, 5:00 pm - 8:00 pm

Endocrinology clinic on the 2nd Thursday of each month.

No evening clinic on the 5th Thursday of the month.



Pharmacy Information

Prescriptions are filled at Cone Health Community Pharmacy at Alamance Regional. If you need refills, please call the pharmacy first.

Cone Health Community Pharmacy At Alamance Regional
1238 Huffman Mill Rd, Grand Oaks Building
Burlington, NC 27215
(336) 586-3900

Monday-Friday: 7:30 am - 5:30 pm



Paperwork Policy

Open Door Clinic providers do not complete paperwork on behalf of patients for services outside of the clinic, such as disability, handicap permits, or other social resources beyond the scope of the Open Door Clinic.

Please seek the appropriate measures outside of the Open Door Clinic for any documents within this realm.



Important Disclaimers: PLEASE READ!

- The ODC will serve as the only primary care provider for its patients.
- The ODC may terminate patients from the clinic for any of the following reasons: sharing or selling medications, not providing truthful or accurate statements of eligibility on the Patient Intake Form, or failing to meet current eligibility requirements as they are modified by the ODC from time to time in its sole discretion, failure to keep appointments, overuse or abuse of medications, verbal and/or physical abuse of threatening behavior toward ODC staff, volunteers, or providers, destruction of property of violent behavior or any other action that the ODC determines in its sole discretion that creates an undue risk to the integrity of the ODC or safety of ODC staff, volunteers, or providers. *Once terminated for any reason, patients will not be eligible for reinstatement as a patient of the ODC.*
- If patients are more than 15 minutes late to appointments, the appointment may be canceled or rescheduled. Please provide notice if an appointment needs to be changed.
- The ODC does not fill or refill narcotic pain medications, and certain medications may only be prescribed for a short amount of time.
- Appointments must be kept in order to continue to receive prescriptions.
- Patients may be referred to a specialist or to have diagnostic imaging. It is the patient's responsibility to apply for Cone Financial Assistance or UNC Charity Care to help cover these expenses and to provide documentation in a timely manner.