## **Announcing:**

## Prescription Pick-up at Open Door Clinic (ODC) provided by Medication Management Clinic Pharmacy (MMC)

## Every Thursday 2:00 - 4:00 PM

- Refills may be picked-up as long as they are called in by 12 Noon on Wednesday. Please refill the RX on the IVR as usual. When given the option to leave a voicemail please press "1." Please leave a brief voicemail stating you wish to pick up Thursday at ODC.
- New RX's written during clinic on Tuesdays and Wednesdays will be faxed to MMC and available for pick-up at ODC. Please make sure to let the ODC staff know that you wish to pick-up Thursday at clinic check-out.
- If you are unable to make the pick-up time from 2-4 PM as requested, your prescription will then be available for pick-up at MMC.
- You must leave another voicemail with MMC with Your Name, Date, and Name of the medication if you wish to pick-up again at ODC.
  - \*\*\*In order to make sure we can provide you with the best service possible we will go strictly by this process so that our patients and our staff are clear on where the medication will be picked-up\*\*\*